



Case Study

This project was one of our largest deployments of asset tags on a single site and involved careful project management of the teams to ensure the end goal was delivered in a timely manner.



Asset Tagging : Global Headquarters

Key to the success of the project was to carry out tagging out of hours, and prior to full building occupancy.

This approach was chosen to maximise the benefit of the data capture, whilst minimising the impact to the customer FM team, their contractors, and any customer staff as they started a phased occupancy roll-out.

Company Profile

Global science-led healthcare company that develops pharmaceutical, vaccine and consumer healthcare products.

UK HQ was a new build with space for approximately 3,500 staff.

Location : West London



The Customer

As part of a move into a new global HQ this customer was looking to capture asset data on all of its new furniture to assist in the roll-out of a new CAFM system.

All furniture in office areas, meeting rooms, conference rooms, restaurants and reception areas was to be asset tagged.

Data was to be converted onto spreadsheets and formatted ready to be loaded into an SQL database.

The Challenge

The work could only be undertaken outside of normal working hours to minimise the impact on the office furniture and relocation teams.

This meant planning a phased roll-out, carefully co-ordinated with the customers FM team.

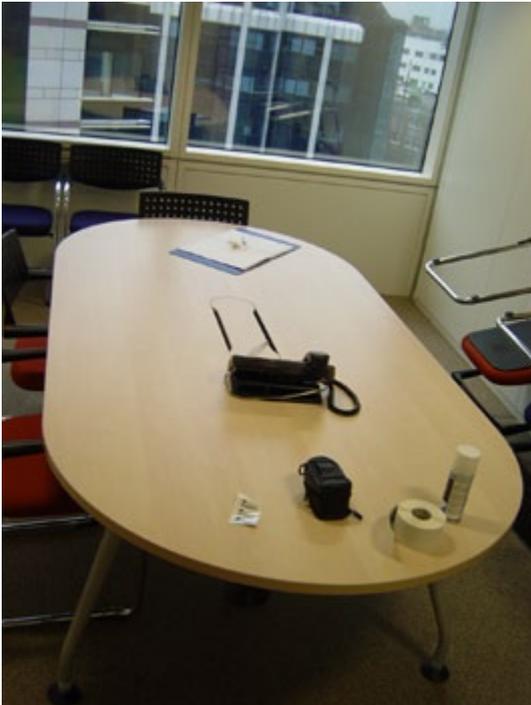
We also liaised with the CAFM supplier to ensure the data was captured in a fully compliant way to ensure no additional work was needed on the data.



Benefits

A completely turn-key approach meant that the customers FM team were free to concentrate on other aspects of their core business.

We supplied the whole offering from procuring the tags to affixing them and providing the data on a CD. We then worked with their CAFM software house to load the data into the system ready for their Helpdesk team to use.



The Solution

We started with the procurement of some 60,000 asset tags incorporating the customer logo, a bar code and a visible tag number.

Care was taken to ensure this did not exceed the character limit on the intended database.

An evaluation was taken of all furniture to be included in scope, and what data was to be captured. Label locations were agreed.

Area by area plans were prepared, then teams deployed into them over weekends and evenings to tag and capture the data. Surface areas were prepared, then asset tags neatly affixed in accordance with agreed label locations.

All data was fed into a master spreadsheet which was then loaded into SQL for importing into the customer CAFM system.

The remaining spare labels were boxed up and handed over for future use by the customer.

The Results

When the customers helpdesk went live all the furniture asset data was present in the system.

This was used to assist with planning moves, adds and changes as well as providing finance teams with reports on how many types of chairs etc were present, and also planning disaster recovery scenarios.

Contact

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